

# Navigating the Member ID Card:

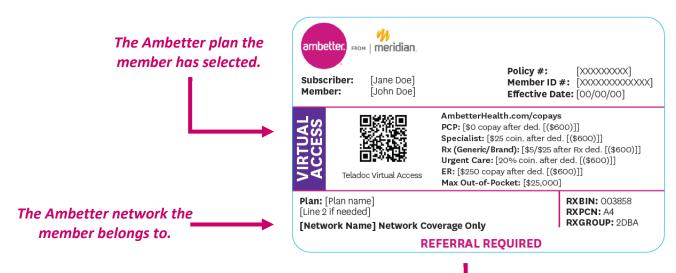
# How to easily identify an Ambetter member's plan information and referral requirements.

Ambetter from Meridian offers many plans to our members, including Gold/Silver/Bronze and Virtual Access. It is important for providers to properly identify a member's plan and its referral requirements before administering services to ensure accurate claims payments.

### WHAT TO CHECK

All members will receive an Ambetter member identification card. Please note that presentation of a member ID card is not a guarantee of eligibility. Providers must always verify eligibility on the same day services are rendered.

The ID card includes key information including:



AmbetterMeridian.com

PRO\_2872517E Internal Approved 01242024
Ambetter from Meridian is underwritten by
Meridian Health Plan of Michigan, Inc.
© 2024 Meridian Health Plan of Michigan, Inc. All rights reserved.

A PCP referral is required for all medically necessary health care services not provided by a member's PCP. Referral requirements must be met for claims to be paid.

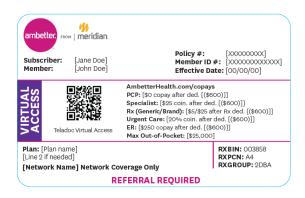


# **QUESTIONS?**

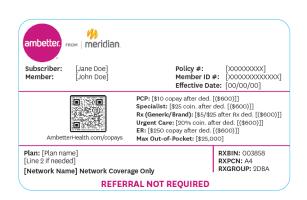
Our Provider Services team is always here to help. If you have questions about Ambetter from Meridian's plans and referral requirements, please contact us at 1-833-993-2426 (Relay 711). We appreciate your continued partnership and the valuable care you provide to our members.

## **CARD EXAMPLES**

While all Ambetter plan cards may appear similar, they do have key differences to note to ensure proper member identification. Please see the examples of the member ID cards in your service area below:









### AmbetterMeridian.com

PRO\_2872517E Internal Approved 01242024
Ambetter from Meridian is underwritten by
Meridian Health Plan of Michigan, Inc.
© 2024 Meridian Health Plan of Michigan, Inc. All rights reserved.